Alaska DHSS – Division of Public Assistance
Internal Performance Measures: Year-to-Date Performance

Timely Application Actions – SFY24 YTD			
Program	**Percent Timely**	**Target**	**Difference**
SNAP Expedite applications	63.4%	95.5%	-32.1%
SNAP Initial applications	40.1%	97.0%	-56.9%
SNAP Recert applications	20.3%	99.7%	-79.4%
ATAP Initial applications	38.3%	90.0%	-51.7%
ATAP Review applications	76.5%	98.0%	-21.5%
Medicaid Initial applications	45.6%	92.0%	-46.4%
Medicaid Review applications	55.0%	92.0%	-37.0%
APA Initial applications	37.3%	70.0%	-32.7%
APA Review applications	66.1%	96.0%	-29.9%
GA Initial applications	48.2%	99.7%	-51.5%

Application Decision Cycle Time – SFY24 YTD			
Program	**Average Days**	**Target**	**Difference**
SNAP	62	17	-44.6%
ATAP	56	19	-37.0%
Medicaid without APA	105	13	-92.1%
Medicaid with APA	78	52	-25.9%
APA	93	68	-25.0%
SB	84	30	-54.1%

Timely Benefit Issuance – SFY24 YTD			
Program	**Percent Timely**	**Target**	**Difference**
SNAP	82.1%	93.0%	-10.9%
Alaska Temporary Assistance Program	79.7%	91.0%	-11.3%
Medicaid	91.7%	94.0%	-2.3%
Adult Public Assistance	96.3%	97.0%	-0.7%

Work Services Performance Measures – SFY24 YTD			
Performance Measure	**Percent Meeting Measure**	**Target**	**Difference**
Obtain employment within 90 days	30.0%	27.0%	3.0%
Cases closed with earnings	35.0%	51.0%	-16.0%
Cases closed and not returned	92.0%	90.0%	2.0%
All families work participation rate	34.0%	50.0%	-16.0%
Two-parent work participation rate	42.0%	90.0%	-48.0%
Job Development	4.0%	10.0%	-6.0%

Timely Actions current through	Mar-24
Application Decision Cycle Time current through	Mar-24
Timely Benefit Issuance current through	Feb-24
Work Services Perf Measures current through	Mar-24

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Alaska DHSS – Division of Public Assistance
Internal Performance Measures: Year-to-Date Performance

Timely Application Actions							
Program	**SFY18**	**SFY19**	**SFY20**	**SFY21**	**SFY22**	**SFY23**	**SFY24YTD**
SNAP Expedite applications	79.7%	87.0%	92.9%	71.4%	82.6%	42.4%	63.4%
SNAP Initial applications	86.9%	91.5%	92.6%	61.5%	78.9%	34.4%	40.1%
SNAP Recert applications	68.4%	80.9%	92.0%	53.7%	68.0%	19.3%	20.3%
ATAP Initial applications	87.6%	90.6%	94.1%	67.7%	83.9%	38.5%	38.3%
ATAP Review applications	88.0%	91.6%	94.9%	65.1%	81.3%	75.1%	76.5%
Medicaid Initial applications	53.7%	48.6%	70.6%	53.3%	55.9%	38.9%	45.6%
Medicaid Review applications	83.5%	79.6%	88.5%	69.9%	62.0%	42.7%	55.0%
APA Initial applications	73.0%	81.4%	84.6%	64.0%	78.8%	36.2%	37.3%
APA Review applications	89.5%	93.7%	97.5%	60.7%	81.9%	31.6%	66.1%
GA Initial applications	91.0%	95.1%	96.5%	77.4%	88.3%	54.0%	48.2%

Application Decision Cycle Time (Days)							
Program	**SFY18**	**SFY19**	**SFY20**	**SFY21**	**SFY22**	**SFY23**	**SFY24YTD**
SNAP	18	12	9	20	25	57	62
ATAP	19	12	14	23	20	44	56
Medicaid without APA	169	171	34	29	57	87	105
Medicaid with APA	65	62	60	59	79	97	78
APA	43	29	31	24	36	64	93
SB	-	20	28	35	30	54	84

Timely Ongoing Benefit Issuance							
Program	**SFY18**	**SFY19**	**SFY20**	**SFY21**	**SFY22**	**SFY23**	**SFY24YTD**
SNAP	93.7%	93.0%	95.3%	93.5%	98.4%	83.8%	82.1%
ATAP	91.8%	92.2%	92.4%	91.3%	94.7%	82.2%	79.7%
Medicaid	93.8%	94.6%	95.5%	94.4%	96.9%	96.2%	91.7%
APA	97.2%	97.7%	97.9%	97.1%	98.9%	98.4%	96.3%

Work Services Performance Measures							
Performance Measure	**SFY18**	**SFY19**	**SFY20**	**SFY21**	**SFY22**	**SFY23**	**SFY24YTD**
Obtain employment within 90 days	32.0%	31.0%	27.0%	21.0%	23.0%	29.0%	30.0%
Cases closed with earnings	44.0%	36.0%	37.0%	27.0%	25.0%	31.0%	35.0%
Cases closed and not returned	85.0%	83.0%	83.0%	85.0%	95.0%	91.0%	92.0%
All families work participation rate	42.0%	49.0%	43.0%	32.0%	29.0%	33.0%	34.0%
Two-parent work participation rate	51.0%	62.0%	56.0%	42.0%	35.0%	43.0%	42.0%
Job Development[#]	-	14.0%	14.0%	7.0%	4.0%	6.0%	4.0%

[#] *This performance measure started in SFY19*

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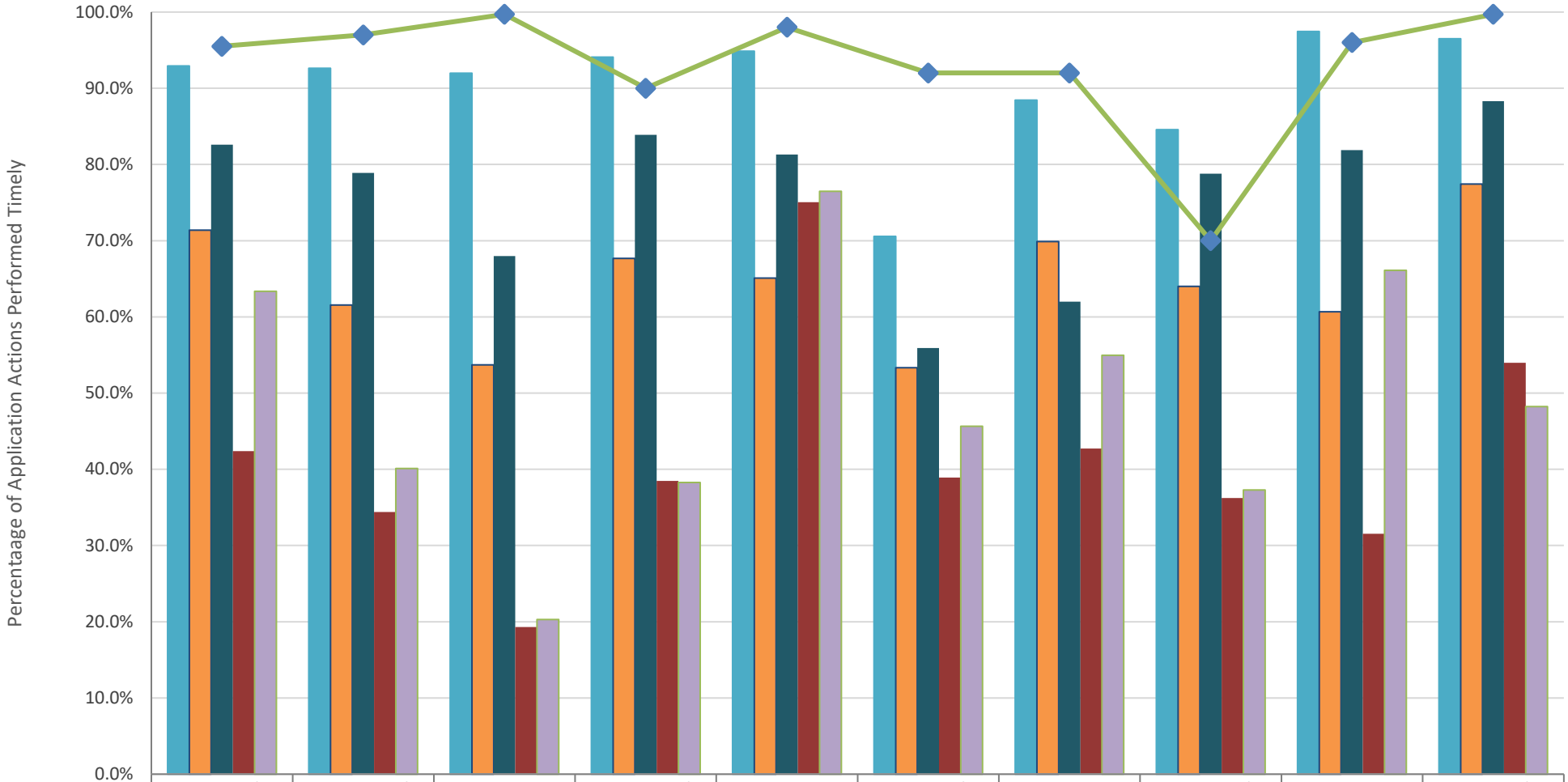
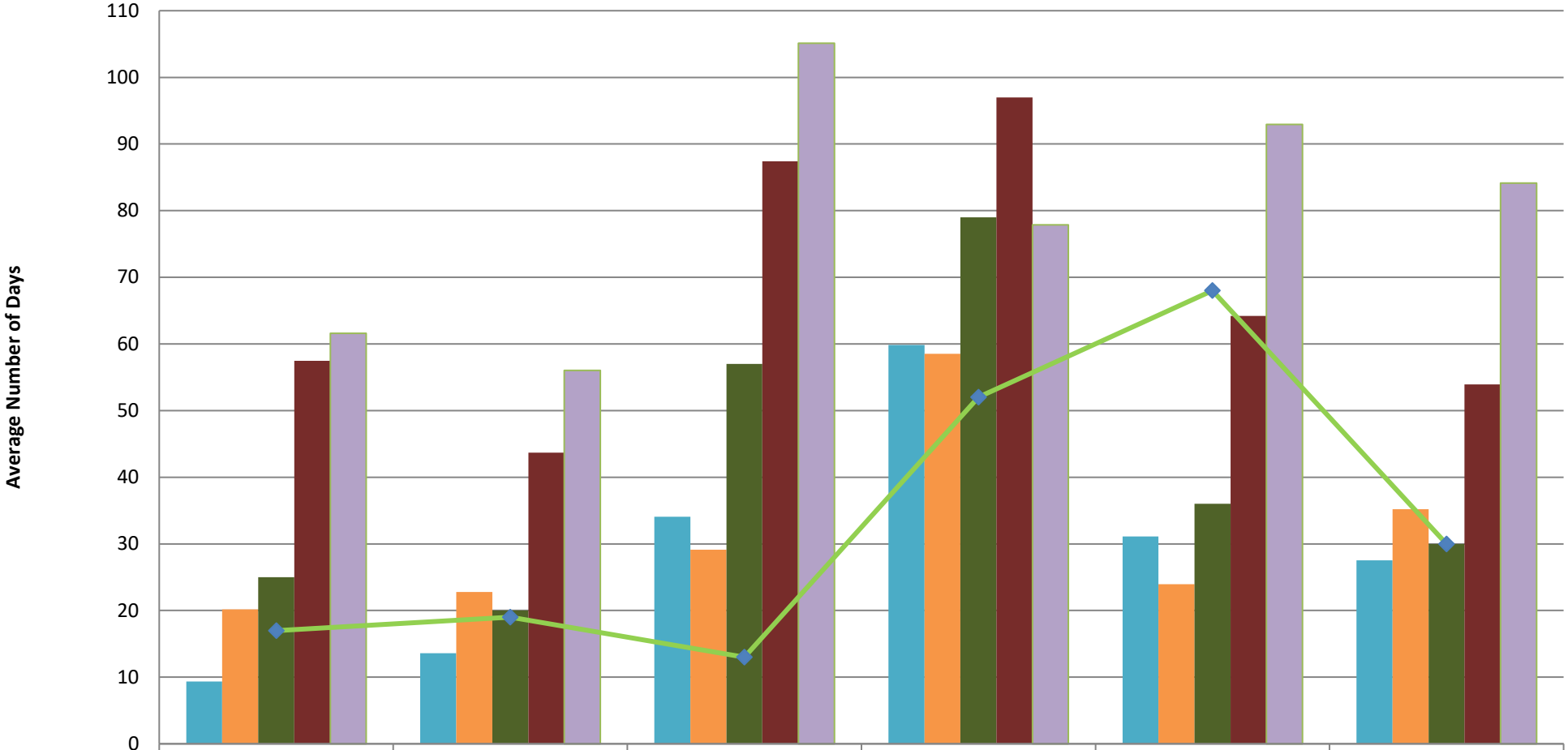
Timely Application Actions Performance by Program and Applcaton Type



	SNAP Expedite	SNAP Initial	SNAP Recert	ATAP Initial	ATAP Review	ME Initial	ME Review	APA Initial	APA Review	GA Initial
SFY20	92.9%	92.6%	92.0%	94.1%	94.9%	70.6%	88.5%	84.6%	97.5%	96.5%
SFY21	71.4%	61.5%	53.7%	67.7%	65.1%	53.3%	69.9%	64.0%	60.7%	77.4%
SFY22	82.6%	78.9%	68.0%	83.9%	81.3%	55.9%	62.0%	78.8%	81.9%	88.3%
SFY23	42.4%	34.4%	19.3%	38.5%	75.1%	38.9%	42.7%	36.2%	31.6%	54.0%
SFY24 YTD	63.4%	40.1%	20.3%	38.3%	76.5%	45.6%	55.0%	37.3%	66.1%	48.2%
Target	95.5%	97.0%	99.7%	90.0%	98.0%	92.0%	92.0%	70.0%	96.0%	99.7%

Application Cycle Time Performance



	SNAP	ATAP	ME w/o APA	ME with APA	APA	SB
SFY20	9	14	34	60	31	28
SFY21	20	23	29	59	24	35
SFY22	25	20	57	79	36	30
SFY23	57	44	87	97	64	54
SFY24 YTD	62	56	105	78	93	84
Target	17	19	13	52	68	30

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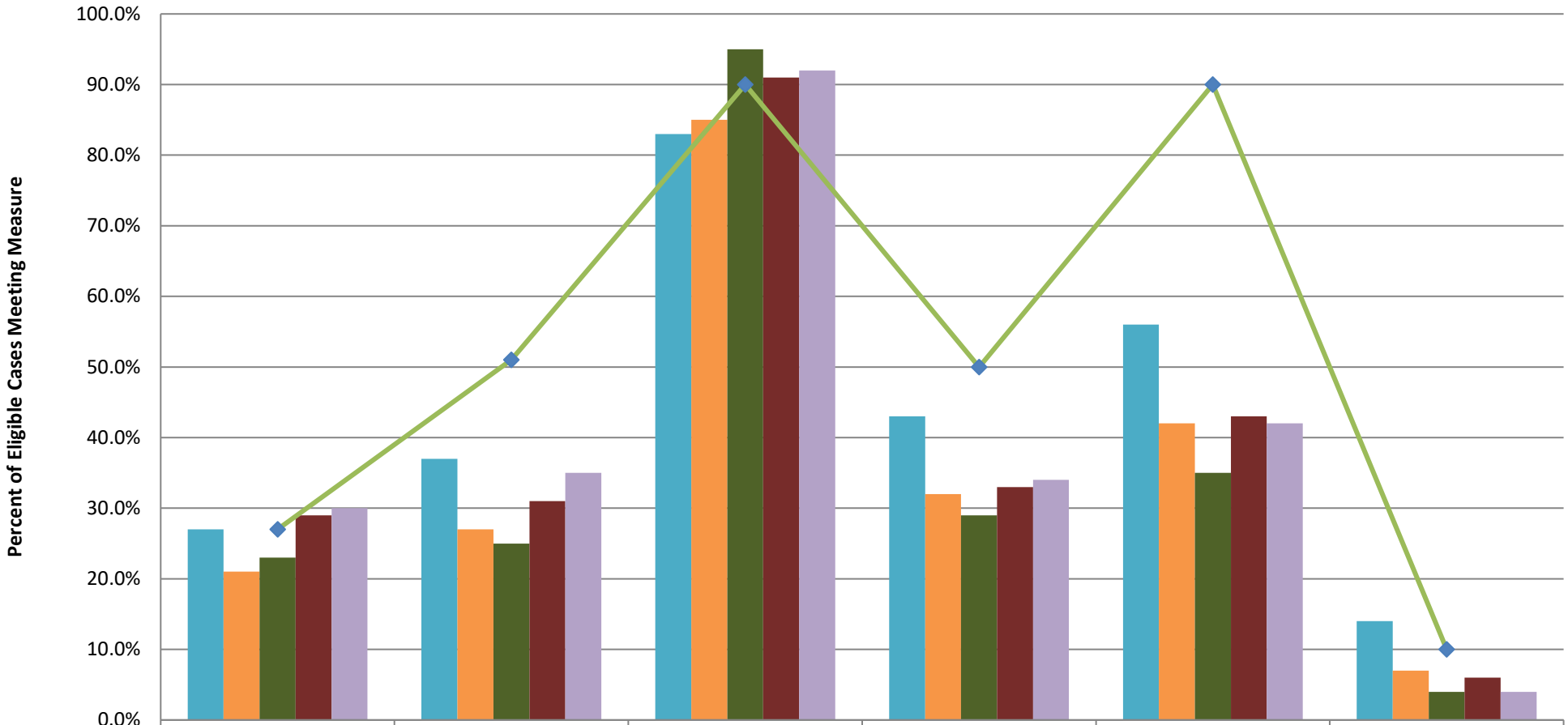
Work Services Performance Measure



	Employed within 90 days	Cases closed with earnings	Cases closed and not returned	All families WPR	Two-parent WPR	Job Development
SFY20	27.0%	37.0%	83.0%	43.0%	56.0%	14.0%
SFY21	21.0%	27.0%	85.0%	32.0%	42.0%	7.0%
SFY22	23.0%	25.0%	95.0%	29.0%	35.0%	4.0%
SFY23	29.0%	31.0%	91.0%	33.0%	43.0%	6.0%
SFY24 YTD	30.0%	35.0%	92.0%	34.0%	42.0%	4.0%
Target	27.0%	51.0%	90.0%	50.0%	90.0%	10.0%

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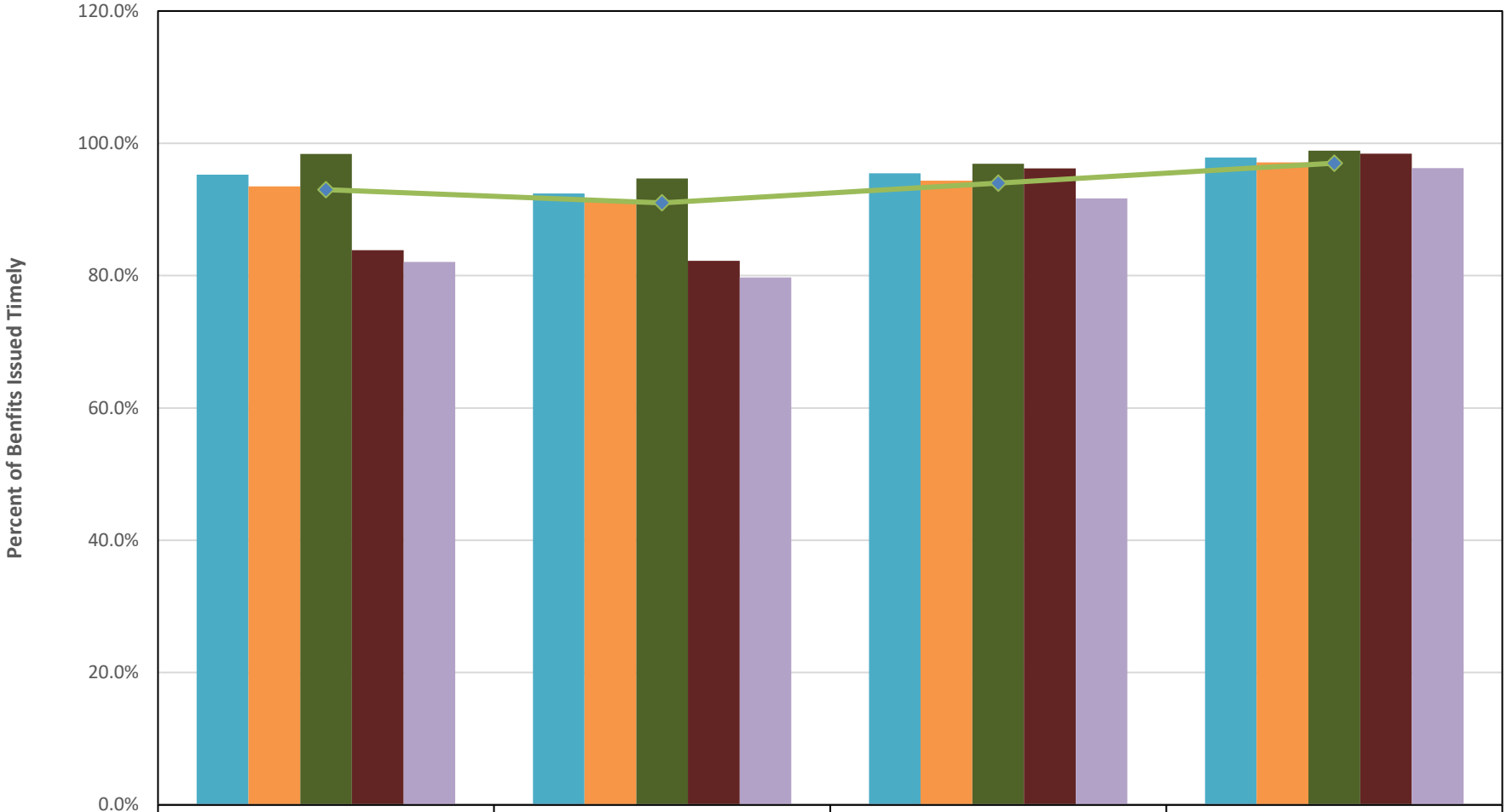
Timely Benefit Issuance Performance by Program



	SNAP	ATAP	Medicaid	APA
SFY20	95.3%	92.4%	95.5%	97.9%
SFY21	93.5%	91.3%	94.4%	97.1%
SFY22	98.4%	94.7%	96.9%	98.9%
SFY23	83.8%	82.2%	96.2%	98.4%
SFY24 YTD	82.1%	79.7%	91.7%	96.3%
Target	93.0%	91.0%	94.0%	97.0%